# CORONAVIRUS (COVID-19) UPDATE

## **ALLERDALE**

# Directory of Community Support for the Allerdale Area

This is the sixth edition of a weekly updated directory of community support, aiming to give information and details of useful contacts during these challenging times.

**Issue 6 11 May 2020** 

#### **COVID-19 EMERGENCY SUPPORT HELPLINE**

Only for people at high risk of becoming seriously ill as a result of COVID-19, who do not have support available from friends, family or neighbours and are struggling for food, medicines or other essential supplies.

### 0800 783 1966 or COVID19support@cumbria.gov.uk

#### Full details can be found online at cumbria.gov.uk

Provided by Cumbria County Council and partners including District Councils, CVS, Cumbria Community Foundation, community and voluntary sector, and private sector.



#### **Support from Local Businesses**

Area	Business	What's on Offer?	How to Contact
Aspatria	Supermarkets, Grocery Stores, Butchers, Bakers, Greengrocers, Service Stations, Ready-made Meals Suppliers		
	Information correct as of 7 Ma	Services - Groceries and household items. Opening hours Mon-Sat 7.30am-10.00pm, Sun 9.00am-10.00pm. The store closes to allow deliveries to be received in store. Restrictions on numbers of customers in the store at any one time currently 4 customers. Payment method – cards and cash. No delivery service. Volunteers shopping for groceries. Can take payment in store over the phone via Royal Voluntary Service Scheme	Phone: 016973 20333

Co-op  Information correct as of 7 May	Services - Groceries and Household items. Opening hours Mon-Sun 7.00am-8.00pm. The store closes to allow deliveries to be received in store. Restrictions on numbers of customers in the store at any one time currently 12 customers. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 016973 20605
LR and JA Allen  Information correct as of 7 May	Services – Fuel and groceries. Opening hours Mon-Sun 7.00am-10.30pm. Services – fuel, groceries. Payment method – cards and cash. No delivery service.  Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 016973 20300
C. Bouch and Son  Information correct as of 7 May	Services – Groceries and household items. Opening hours Mon-Fri 6.00am-4.00pm, Sat 6.00am-3.00pm, Sun 6.00am-12.00pm. Payment method – cards and cash. No delivery service. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 016973 20252
Shaw Meats  Information correct as of 7 May	Services- Fresh meat, Eggs, Some cooked meats. Opening hours Wed -Thur 9.00am-4.00pm; Fri 9.00am - 5.00pm. Payment method – cards and cash. Free deliveries throughout Allerdale. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 016973 21111
Post Offices, Ban Aspatria Post Office, King Street Information correct as of 7 May	Opening hours Mon-Wed 9.00am-5.00pm, Thurs 9.00am-1.00pm, Fri 9.00am-5.00pm, Sat 9.00-12 noon.	

	Cumberland Building Society Information correct as of 7 May	Opening hours Thurs 10-2	
	Chemists Boots West Street Health Centre Information correct as of 7 May	Opening hours Mon-Fri 8.30am-6.30pm, Sat 9.00am-12 noon	Phone: 016973 202356
	Pet Services Aspatria Farmers Station Works Information correct as of 7 May	Services – Open for essential pet food and health requirements only – strict telephone order policy in place, no browsing in store. Opening hours Mon-Fri 8.00am-5.00pm. Please telephone to place orders, payment by card over the phone	Phone: 016973 20207 Email: info@aspatriafarmers.co.uk
	Beacon Veterinary Centre Park Road Business Centre Information correct as of 7 May	Please call for appointment. No routine procedures, only emergency and urgent appointments. Telephone consultations also available. Opening hours Mon-Fri 8.30am-6.30pm, Sat 9.00am-12 noon. 24 hour emergency out of hours service – 016973 20242. Prescriptions can be ordered online or via phone.	Phone: 016973 20242 Email: info@beaconvets.co.uk
	Millcroft Vets Station Road  Information correct as of 7 May	Please call for appointment. No routine procedures, only emergency and urgent appointments. Telephone and video call consultations also available. Opening hours Mon-Fri 1.00pm-5.00pm. 24 hour emergency service - 01900 826666. Prescriptions can be ordered via email.	Tel: 016973 23898 Email: lab@millcroftvets.co.uk
Cockermouth	Supermarkets, G Aldi	rocery Stores, Butchers, Bakers, Greengrocers, Service Services – Groceries and household items. Opening hours Mon-Sat 8.00am-10.00pm, Sun 10.00am-4.00pm. Key workers who are entitled to a Blue Light card will take priority over queues on production of blue light card.	Phone: 0800 042 0800 (central Aldi Contact number)

Information correct as of 7 May	Aldi is opening 30 minutes early Monday - Saturday for the Elderly (over 70) and vulnerable. Please note, in England this is for browsing only. Payment method – cards and cash. Now providing the "Aldi Food Parcel" containing 22 essential items, cost £24.99. Available online for delivery. Payment via card on ordering. Can be paid for by an individual who is shopping for a customer who is shielding. Delivery address for shielding customer to be added when ordering. Aldi shopping vouchers now available to purchase online –delivery to individuals address or a different specified address. This can then be used by the person who is shopping on behalf of the elderly/vulnerable individuals who are shielding/self-isolating. Cannot take remote payment in store.	Phone: 0800 977 7766
Lidl	Service – Groceries and household items. Opening hours Mon-Sat 8.00am – 10.00pm, Sun 10.00am-	Phone: 0800 977 7766
Information	4.00pm. Payment method – cards and cash. Card is	
correct as of 7 May	preferred. No delivery service. Cannot take remote payment in store	
Sainsbury	Services – Groceries and household items. Opening hours Mon-Sat 8.00am-9.00pm, Sun 11.00am-5.00pm. Mon, Wed & Fri from 8.00-9.00 shopping hour for elderly customers, disabled customers and carers. NHS and social care staff can shop 30 minutes before official opening time Mon-Sat. ID to be shown. Store payment method – cards preferred. Cash via self-checkouts.  Online delivery service available – card payments.  Priority delivery slots for those vulnerable individuals – Register via GOV.UK.  Sainsbury's now has a volunteer shopping card. The card can be purchased online (www.sainsburysgiftcard.co.uk) Between £5 and £250 can be added to the card and this can be emailed directly to the person who is shopping on behalf of the	Phone: 01900 825694

cor	ormation rrect as of 7 May	elderly/vulnerable individuals. Cannot take remote payment in store.	
	ilkos	Services – Groceries and household items. Opening hours Mon-Sat 8.30am-5.00pm, Sun 10.00am-4.00pm. Payment method – cards and cash. Standard online	Phone: 0333 005 2968
	rrect as of 7 May	delivery service is available. Cannot take remote payment in store.	
Se	akhurst ervice Station formation rrect as of 7 May	Services - Fuel and groceries Opening hours Mon-Sun 24 hours. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 01900 269892
Info	ne Stop formation rrect as of 7 May	Services –Groceries and household items. Opening hours Mon-Sun 07.00am-9.00pm. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 01900 823086
Info	offee Kitchen formation rrect as of 7 May	Services - Bread, confectionary. Opening hours Mon-Fri 8.00am-1.00pm & 4.00pm-7.00pm, Sat 8.00am-2.00pm. Providing home deliveries on Mondays, Wednesday, Fridays and Saturdays. To place a delivery email: contact@thecoffeekitchen.co.uk	email: contact@thecoffeekitchen.co.uk
Info	ild Zucchinis formation rrect as of 7 May	Wild Zucchini's is offering a hot meal delivery service to Cockermouth and the local area.	Phone: 01900 823446
Ha Bu	arrison's utchers formation rrect as of 7 May	Services - Meats, Eggs, Deli produce. Opening hours Mon-Fri 7.00am-5.00pm, Sat 7.00am-3.30pm. Payment method – cards and cash. Providing deliveries in the local area. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 01900 823164
Fy	ne shmongers	Services – Fish and seafood deli. Opening hours Tues- Fri 9.00am-4.00pm, Sat 8.30am-3.30pm. Payment method – cards and cash. Local deliveries only to the isolated and elderly in the CA13 postcode. Minimum	Phone: 01900 827814

Information correct as of 7 May	order £20. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	
County Fruit Store  Information correct as of 7 May	Opening hours Mon-Fri 7.30am-5.00pm, Sat 7.30am-1.00pm. Payment method – cards and cash. Deliveries Wed-Sat. Fridays out of town. Email for delivery is preferred. If unable to email please ring the store. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 01900 822108 Email: alucock@aol.com
Caterite Embleton Information correct as of 7 May	Services – Groceries. Opening hours Mon-Fri 8.00am-6.00pm. Click and collect available for groceries for individual customers. Payment method is card (online). Personal Account does need set up.	Phone: 017687 76000
Lorton Village stores  Information correct as of 7 May	Services – Groceries and household items. Opening hours Mon-Sat 10.00am-5.00pm. A phone ordering service is available for locals who are unable to get out. Call 01900 85102 for this service. Restrictions of 2 customers in the store at any one time, due to space.	Phone: 01900 85102
Chemists		
JWW Allisons Information correct as of 7 May	Opening hours Mon-Fri 8.30am-6.00pm, Sat 8.30am-4.00pm	Phone: 01900 822292
Boots Main Street Information correct as of 7 May	Opening hours Mon-Fri 8.30am-6.00pm, Sat 9.00am-5.30pm	Phone: 01900 823160
Castlegate Pharmacy Cockermouth Community Hospital	Opening hours Mon-Sat 7.00am-10.00pm, Sun 10.00am-8.00pm	Phone: 01900 826018

	Information		
	correct as of 7 May		
	Post Offices, Bar	nks	
	Post Office 12	Opening hours Mon-Fri 8.00am-5.30pm, Sat 9.00am-	
	Station Street	3.00pm	
	(in Nisa Store)	0.00pm	
	Information		
	correct as of 7 May		
	Barclays Bank	Opening hours Mon, Wed & Fri 9.30am-2.00pm.	
	Information correct as of 7 May		
	Cumberland	Opening hours Mon-Fri 9.00am-2.00pm, Sat 9.00am-12	
	Building	noon	
	Society		
	Information		
	correct as of 7 May		
	Pet Services		
	Millcroft Vets	Please call for appointment. No routine procedures, only	Tel: 01900 82666
	Wakefield Road	emergency and urgent appointments. Telephone and	Email: lab@millcroftvets.co.uk
		video call consultations also available. Opening hours	
		Mon-Fri 9.30am-6.00pm, Sat 8.30am-5.00pm, Sun	
	Information correct as of 7 May	10.00-3.00pm <b>24 hour emergency service - 01900</b>	
		826666. Prescriptions can be ordered via email.	
	RTSN Huddart	Services – Opening hours for delivery and collection	Phone: 01900 822118
	Pet Supplies	only. Mon-Sat 10.00am-2.00pm. Open for essential pet	Deliveries: 07971 048 911
	Main Street	food and health requirements only. Phone and collect	
	Information	service available. Free local delivery service available.	
	Information correct as of 7 May	Method of payment for collection or delivery BACS	
	-	payment, card payment over the phone or cash	DI 04000 000040
	West Cumbria	Services – Opening hours Mon-Sat 9.00am-5.00pm, Sun	Phone: 01900 822249
	Farmers (WCF)	10.00am-3.00pm. Open for essential pet food and health	Email:
	Station Street	requirements only. Method of payment – card payment	cockermouth@wcfpetandequestrian.co.uk
	Information	only. Phone and collect service available. Payment by	
	correct as of 7 May	card over the phone.	
Koowiek	-	Online delivery service available at wcfselect.co.uk.	Stations Boody made Meals Symplians
Keswick	Supermarkets, G	rocery Stores, Butchers, Bakers, Greengrocers, Service	e Stations, Ready-made Meals Suppliers

	Booths	Cornings Croppring and household itams Opening	Dhono: 017697 72519
	DUULIIS	Services – Groceries and household items. Opening hours Mon-Sat 8.00am-8.00pm, Sun 10.00am-4.00pm.	Phone: 017687 73518 Deliveries: 0800 221 8086
		Key worker hours Mon-Sat 7am-8am & 8.00pm-9.00pm,	Deliveries. 0000 221 0000
		Sun 9.00am-10.00am. Payment method – cards and	
		cash. A limited phone ordering service for vulnerable	
		and isolating individuals who live within a 6 mile radius of	
		the store is available Mon-Fri. Please call <b>0800 221 8086</b>	
		between 9.30am-4.30pm Mon-Fri for this service. A	
		click and collect service has also been introduced.	
		Customers can place an order online from a list of over	
		150 essentials products. The store will call back next day	
		to arrange payment and collection. Staff can also bring	
		the groceries out to your car for you. Please note there is	
		a £3.00 charge for all click and collect orders. Your	
		shopping will be packed in bags at a cost of 20p per bag.	
		All products offered are subject to availability, you will	
		only be charged for the products you receive. Click on	
		website for more details and to book	
		https://everyday.booths.co.uk/	
		Volunteers shopping for groceries. This store has a	
		clearly dedicated checkout for family, friends, and	
	Information	neighbours to use where payment can be made in	
	correct as of 7 May	store via telephone. The spend limit is £100.	
[	Lakes and	Services- Groceries and household items. Opening	Phone: 017687 72688
	Dales Coop	hours Mon-Sat 7.00am-9.00pm, Sun 10.00am-4.00pm.	
		Payment method – cards and cash. A delivery service is	
		available but slots are limited. Also taking telephone	
		orders with remote payment. Maximum of 20 items per	
		delivery. Volunteers shopping for groceries. This	
		store able to take payment in store via telephone.	
	Information		
	Information correct as of 7 May	Please advise store before goods are put through	
	COLLECT AS OLI INIAN	the till.	

Keswick Mini Market, Market Square	Services - Groceries and newspapers. Opening hours Mon-Sun 8.00am- 4.00pm. Payment by cards and cash. Local delivery service for groceries. Phone or email for delivery. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 017687 73535 Email: rebecca@keswickminimarket.co.uk
Open All Hours  Information correct as of 7 May	Services – Groceries and household items. Opening hours Mon-Sun 7.00am-7.00pm. Payment method – cards and cash. A local delivery service is available for those customers who are self-isolating. Place the order by 12 noon for same day delivery. Orders received after 12 noon will be delivered next day. Payment by card. Please telephone 017687 75414 to arrange a delivery. Cannot take remote payment in store.	Phone: 017687 75414
Spar High Hill Garage Information correct as of 7 May	Services - Fuel and groceries. Opening hours Mon-Sun 24 hours. Hatch service from 9.00pm-7.00am. Payment by cards and cash. No delivery service. <b>Cannot take remote payment in store.</b>	Phone: 017687 72768
Spar Derwent Garage Information correct as of 7 May	Services -Fuel and groceries. Opening hours Mon-Sun 24 hour opening. Payment by cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 017687 72812
Spar Shorley Lane Information correct as of 7 May	Services - Groceries. Opening hours Mon-Sun 7.30am-7.00pm.Payment by cards and cash. Order and collect service only. <b>Cannot take remote payment in store.</b>	Phone: 017687 74870
Information correct as of 7 May	Services - Bread, cakes. Home delivery and pre-order collection service available. Ring before 3pm for next day delivery in the local area. Card payment.	Phone: 017687 72257

Chintys  Information correct as of 7 May	Services: Fresh produce Inc. eggs, milk, bread, fresh veg, homemade soup, stew. Chintys is closed but are delivering locally. Contact 017687 71110	Phone: 017687 71110
Jan's Lakeland Sandwich shop  Information correct as of 7 May	Services- Sandwiches, soups and cooked boxed meals. Opening hours Mon-Sat 9.00am-2.00pm. Payment by cards and cash. Local delivery service. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store	Phone: 017687 75220
Thomason's Butchers and Deli	before goods are put through the till.  Services - Fresh, cooked meats, eggs, deli products.  Opening hours Mon-Fri 8.30am-3.00pm, Sat 8.00am-	Phone: 017687 80169
	1.00pm. Payment method – Cards and cash. No delivery service. Phone orders are available for collection in store, payment over the phone. Volunteers shopping for groceries. This store able to take payment in store via talanhane. Please advise store before	
Information correct as of 7 May	store via telephone. Please advise store before goods are put through the till.	
Chemists Boots Main Street Information correct as of 7 May	Opening hours Mon-Sat 9.00am-6.00pm, Sun 10.00am-5.00pm	Phone: 017687 72383
Cohens Station Street Information correct as of 7 May	Opening hours Mon-Fri 9.00am-5.00pm, Sat 9.00am-1.00pm	Phone: 017687 72049
Post Offices, Bar Post Office, 4 Bank Street Information correct as of 7 May	Opening hours Mon-Fri 8.30am-5.30pm, Sat 8.30am-12.30pm	
Barclays Bank	Opening hours Tues, Thurs & Fri 9.30am-2.00pm	

	Information		
	correct as of 7 May		
	Cumberland	Opening hours Wed 10.00am-2.00pm	
	Building		
	Society		
	Information		
	correct as of 7 May		
	Skipton	Opening hours Mon, Wed, Fri 9.30am-1.00pm.	
	Building		
	Society		
	Information		
	correct as of 7 May		
	Pet Services		T   047007 70500
	Millcroft Vets	Please call for appointment. No routine procedures, only	Tel: 017687 72590
	Southey Hill	emergency and urgent appointments. Telephone and	Email: lab@millcroftvets.co.uk
		video call consultations also available. Opening hours	
	Information correct as of 7 May	Mon-Fri 9.30am-1.30pm. 24 hour emergency service -	
		01900 826666. Prescriptions can be ordered via email.	
	Podgy Paws	Services – Open for essential pet food and health	Phone: 017687 73737
	Pet Shop.	requirements only. Opening hours Mon-Fri 9.00am-12	Email: info@podgypaws.co.uk
	Tithebarn	noon. Payment method – cards and cash. Free delivery	
	Street	service in the local area. Please call 017687 73737 or	
		07703 729164 between 9 and 12 to place your order.	
	Information	Email orders also accepted on info@podgypaws.co.uk.	
	correct as of 7 May	Payment by card over the phone.	
Maryport		rocery Stores, Butchers, Bakers, Greengrocers, Service	
	B and M	Services- Groceries and household items. Opening	Phone: 0345 603 7300
	Express	hours Mon-Sat 8.00am-6.00pm, Sun 10.00am-4.00pm.	Email: info@heronfoods.com
	(Heron's)	Payment method – cards and cash. Card preferred. No	
		delivery service. Cannot take remote payment in store	
	Information		
	correct as of 7 May	Comings Crassias and household items Opening	Dhana: 0220 929 0297
	B and M	Services- Groceries and household items. Opening	Phone: 0330 838 9387
	Information	hours Mon-Fri 8.00am-8.00pm, Sat 8.00am-6.00pm, Sun	
	correct as of 7 May	10.30am-4.30pm Payment method – cards and cash.	
	Jon Jot do of 7 May	I	

	Card preferred. No delivery service. Cannot take remote payment in store	
<b>Lidl</b> Information	Service – Groceries and household items. Opening hours Mon-Sat 8.00am – 10.00pm, Sun 11.00am-5.00pm. Payment method – cards and cash. Card is preferred. No delivery service. <b>Cannot take remote</b>	Phone: 0800 977 7766
correct as of 7 May	payment in store	
Tesco Express Information	Services- Groceries and household items. Opening hours Mon-Sun 6.00am-11.00pm. Payment method – cards and cash. Card preferred. No delivery service.	Phone: <b>0345 266 9352</b>
correct as of 7 May	Cannot take remote payment in store	
Cueto's Newsagents Information correct as of 7 May	Services – Groceries and newspapers. Opening hours Mon-Sat 4.30am-3.00pm, Sun 4.30am-12 noon. Payment method – cards and cash. No delivery service.	Phone: 01900 812692
Ellenborough Mini Market  Information	Services – Groceries and household items. Opening hours Mon-Sat 5.30am-6.30pm, Sun 6.30am-6.30pm. Payment method – cards and cash in the shop. Free delivery for the over 70's and those vulnerable and self-isolating. Telephone the shop for more information. Payment is via card over the phone for the delivery service. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through	Phone: 01900 813663
correct as of 7 May	the till.	
Maryport News Information correct as of 7 May	Services – Groceries and newspapers. Opening hours Mon-Sun 5.30am-8.30pm. Payment method – cards and cash. No delivery service. <b>Cannot take remote</b> payment in store	Phone: 01900 812242
Mitchells Food and Wine	Services- Groceries and household items. Opening hours Mon-Fri 7.00am-8.00pm; Sat - Sun 10am-8pm. Payment method – cards and cash. No delivery service. Cannot take remote payment in store	Phone: 01900 814853
correct as of 7 May	Camot take remote payment in store	

Spar Solway Garage	Services – Fuel, groceries and household items. Forecourt open 24 hours for fuel. Shop open for	Phone: 01900 810171
I Information correct as of 7 Ma	groceries 6.00am-9.00pm, hatch from 9.00pm-6.00am. Payment method – cards and cash in the shop. No	
Bri-Marg's Information	Services – Fruit, veg, milk & eggs. Opening hours Mon- Sat 9.00am-5.00pm. Delivery service is also in place for fruit, veg, milk and eggs (will try to obtain other grocery items as may be requested). Orders taken from 9.00am over the phone or in person. Payment via cash. Cannot	Phone: 07756 306017 or 01900 816250 after 6.30pm
correct as of 7 Ma Walsh's	take remote payment in store.  Services - Fresh, cooked meats, eggs, deli products.	Via Facebook
Butchers  Information correct as of 7 Ma	Open for collection only Tues-Fri 10-2. Orders under £20 call in to shop to place order during advertised opening hours. Larger orders place via private message on Facebook.	
Twentymans Allonby	Services- Groceries, fresh veg, meat and household. Opening hours Mon –Sun 9.30am-6.30pm. Payment method – Cards and cash. Free delivery service for residents in Allonby and the surrounding area. Cash on delivery or card payment over the phone. Volunteers shopping for groceries. This store able to take	Phone: 01900 881247
Information correct as of 7 Ma	payment in store via telephone. Please advise store before goods are put through the till.	
Jack's Surf Bar Allonby Information correct as of 7 Ma	Services –cooked meals available for collection and delivery in Allonby, Silloth, Aspatria areas. Orders accepted from 4.15pm. Contact Mark on 01900 881088.	Phone: 01900 881088
Cottage Pie Dearham  Information correct as of 7 Ma	Services -Bread, milk, eggs, Pies, Cakes cooked meats. Opening hours Mon-Fri 8.00am-3pm, Sat 8.00am- 1.30pm. Deliveries and collections only. Deliveries in the Maryport and Dearham area to over 70's and vulnerable individuals. Ring by 3pm to organise a delivery for the	Phone: 01900 817003

	can accept cash. Pre-order via phone for collection in shop.	
Woody's of Flimby Information correct as of 7 M	Services – food delivery. Breakfasts, butties and prepared lunches are available for delivery in the local area. Order via What's App 07453 938 452. Opening times Tues-Sat 8.00am-2.00pm (closed Sun & Mon)	Phone: 01900 876263
Select Convenience Store Flimby Information correct as of 7 M	Services- Groceries and household items. Opening hours Mon-Sun 8.00am-8.00pm. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 01900 814513
Essex Garage Dearham Information correct as of 7 M	hours Mon-Fri 6:00am-10.00pm, Sat 6.00am-9.00pm, Sun 7.00am-9.00pm. Payment method – cards and cash. No delivery service. <b>Cannot take remote</b>	Phone: 01900 814374
Mawbray Cheese Company  Information correct as of 7 May	Services- Cheese, butter, cream, cheesecakes, goats milk cheese, goats milk cheesecakes. Delivering throughout the region and no delivery charge is made. Any orders placed are usually delivered on Fridays and Saturdays.  Orders are via Facebook or via telephone. Payment is	Phone: 07964515058 or 07966959729
Chemists Alneburgh Pharmacy Ewanrigg Roa Information correct as of 7 M		Phone: 01900 819111
Dobies Curzon Street Information correct as of 7 N	Opening hours Mon-Fri 9.00am-5.30pm, Sat 9.00am-12.30pm	Phone: 01900 812662

Normans Senhouse Street Information correct as of 7 May	Opening hours Mon-Fri 9.00am-5.30pm, Sat 9.00am-5.30pm	Phone: 01900 812615
Laundry Services		
Laundry Basket Solway Estate Information correct as of 7 May	Opening hours are usually Mon, Tues & Thurs mornings. Laundry Basket is open to customers dropping items off and also has a collection and delivery service for vulnerable individuals who are self-isolating in Maryport. Payment method – cash.	Phone: 01900 819797
Post Offices, Bar	iks	
Post Office, High Street Information correct as of 7 May	Opening hours Mon-Fri 9.00am-5.30pm, Sat 9.00am-2.30pm	
Post Office Ellenborough (in Mini Market) Information correct as of 7 May	Opening hours Mon 8.00am-7.00pm, Tues-Fri 8.30am-7.00pm, Sat 9.00am-7.00pm, Sun 9.30am-6.00pm	
Post Office, Central Road, Dearham Information correct as of 7 May	Opening hours Mon 8.45am-5.30pm, Tues & Wed 9.00am-5.30pm, Thurs 8.45am-5.30pm, Fri 9.00am-5.30pm, Sat 9.00am-12.30pm	
Post Office Flimby (in Select Store) Information correct as of 7 May	Opening hours Mon-Sun 9.00am-6.00pm	
Cumberland Building Society Information correct as of 7 May	Opening hours Mon 10.00am-2.00pm	

	TSB Bank Information correct as of 7 May	Opening hours Mon - Fri 10.00am-12.30pm & 1.30pm-4.00pm	
	Pet Services		
	D and K Pet Supplies Solway Estate Information correct as of 7 May	Opening hours Mon, Tues, Thurs & Fri 10.00am-3.00pm. Services- Open for pet food, pet health products and other pet essentials.	Phone: 01900 819300
	Millcroft Vets Curzon Street Information correct as of 7 May	Please call for appointment. No routine procedures, only emergency and urgent appointments. Telephone and video call consultations also available. Opening hours Mon-Fri 1.00pm-5.00pm. 24 hour emergency service - 01900 826666. Prescriptions can be ordered via email.	Tel: 01900 816666 Email: lab@millcroftvets.co.uk
Silloth	Supermarkets, G	rocery Stores, Butchers, Bakers, Greengrocers, Service	e Stations, Ready-made Meals Suppliers
	Coop Information correct as of 1 May	Services- Groceries and household items. Opening hours Mon-Sun 7.00am-8.00pm. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 016973 31368
	Spar Silloth Street Information correct as of 7 May	Services- Groceries and household items. Opening hours Mon-Sat 7.30am-10.00pm, Sun 8.30am-8.00pm. Payment method – cards and cash. No delivery service. Volunteers shopping for groceries. Can take payment in store over the phone via Royal Voluntary Service Scheme	Phone: 016973 31293
	Spar Harrisons Abbeytown  Information correct as of 7 May	Services – Groceries and household items. Opening hours. Mon-Sat 7.00am-8.00pm, Sun 8.00am-8.00pm. Payment method – cards and cash. No delivery service. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 016973 61231
	Fruit and Veg company	Services- Fruit and Veg boxes. Company operates a remote delivery service of fruit and veg boxes. Please order via Facebook page. For anyone who doesn't use	Phone: 07842 062118

Information	the internet please ring 07842062118. Payment method	
correct as of 7 May	is contactless/ card payment.	
Berry and Sons	Services- Bread, cakes, pies. Opening hours Mon – Sat	Phone: 016973 31831
Bakers Information	8.30-1. Payment method – cash. No delivery service.	
correct as of 7 May	Cannot take remote payment in store.	
Bennetts	Services: Fresh fish and eggs. Opening hours Wed-Fri	Phone: 07391 576640
Fishmongers	9.00am-3.00pm. Payment method – cash. Delivery	
Information	service in the local area and throughout Allerdale.	
correct as of 7 May	Please confirm with the business.	
W. Kirkup &	Services: Fresh meats and pies. Opening hours Mon –	Phone: 016973 32000
Sons butchers.	Sat 9:00am - 3:00pm. Payment method – cash. No	
Eden Street	delivery service. Cannot take remote payment in	
Information correct as of 7 May	store.	
Kandy Shop,	Services: newspapers, magazines, cards, sweets,	Phone: 016973 31741
Criffel Street	stamps. Payments for gas, electric, water and mobile	
	phone top-ups. Opening hours Mon-Sat 8.00am-4.00pm,	
	Sun 8.00am-2.00pm. Payment method: cash and card.	
	Local delivery of newspapers and magazines. Local	
	delivery of other goods can be arranged for anyone self- isolating. Payments for gas, electric, water and mobile	
Information	phone top-ups for key workers – contact Carmel on	
correct as of 7 May	07388 665857 for top-ups out of hours.	
Jaybees, Criffel	Services: Household, groceries, pet food and hardware	Phone: 016973 31245
Street, Silloth	etc. Opening hours Mon – Sat 9.00am-4.00pm, Sun	
	10.00am-2.00pm. Payment method: cards and cash.	
	Deliveries in Silloth. Orders over the phone and via	
	Facebook page. Volunteers shopping for groceries.	
	This store able to take payment in store via	
Information	telephone. Please advise store before goods are put	
correct as of 7 May	through the till.	

Cumberland	Services – Sunday lunches to take away. Pop along with	Phone: 016973 31431
Inn, West	your own plate(s) and they will plate them up for you.	1 110110. 010070 01701
Silloth	Also Free delivery service for the over 70's and anyone	
Sillotti	who is self-isolating.	
Information	Ring 016973 31431 to order your takeaway/delivery or	
correct as of 7 May	for more info.	
Silloth Motor	Services: Fuel, Car repairs servicing & MOT's. Opening	Phone: 016973 31351
Company,	hours for fuel Mon, Weds & Fri - 9:00am - 3:00pm.	
Petteril Street,	Payment method –cash and card.	
Silloth.		
Information correct		
as of 7 May	O i O	DI 040070 00000 "
West Silloth	Services – Car repairs servicing & MOT's. Opening	Phone: 016973 32833 or email:
Motors	hours Monday to Friday 8:30am-5:30pm. Payment	info@westsillothmotors.co.uk
Causewayhead	method: Contactless payment. Local collection and	
Information correct	delivery.	
as of 7 May		
Chemists		
Well Silloth	Opening times Mon-Fri 9.00am-6.00pm, Sat 9.00am-	Phone: 016973 31394
Station Road	1.00pm	
Information correct		
as of 7 May		
Laundry Service		Dhono: 07504 254000
Hayley's Homecare	The shop is closed to the general public but the	Phone: 07591 254620
Criffel Street	business is still operating and doing laundry for	
Office Officer	vulnerable individuals. Any washing should be double	
	bagged and would not get done for 3 days, so that any	
	potential virus will have died down. Collection and	
	delivery would need to be made by a volunteer	
Information correct	organisation. Contact Hayley's Homecare via telephone	
as of 7 May	<b>07591 254620</b> for more information on this service.	
Post Offices, Bar	nks	

	Post Office, Eden Street (in Winters Newsagents) Information correct as of 7 May	Opening Hours Mon-Thurs 7.30am-2.00pm,Fri 7.00am-2.00pm, Sat 7.00am-1.00pm, Sun 7.00am-10.00am	
	Cumberland Building Society Information correct as of 7 May	Opening hours Weds 10.00am-2.00pm.	
	Pet Services Beacon Vets Station Road  Information correct as of 7 May	Please call for appointment. No routine procedures, only emergency and urgent appointments. Telephone consultations also available. Opening hours Mon 12.00pm-5.00pm, Wed 12.00pm-6.30pm, Thurs 12.00pm-5.00pm, Fri 12.00pm-5.00pm. 24 hour emergency out of hours service – 016973 20242. Prescriptions can be ordered online or via phone.	Phone: 016973 20242 Email: info@beaconvets.co.uk
Wigton	-	Services- Groceries and household items. Opening hours Mon-Sat 8.00am-6.00pm, Sun 10.00am-4.00pm Payment method – cards and cash. Card preferred. No delivery service. Cannot take remote payment in store.	Phone: 0330 888 9274
	Coop  Information correct as of 7 May	Services- Groceries and household goods. Opening hours Mon-Sat 7.00am-8.00pm, Sun 10.00am-4.00pm. Payment method cards and cash. Telephone delivery service –Minimum order £25. Remote payment possible via head office.	Phone: 01697 345232
	Lidl	Service- Groceries and household items. Opening hours Mon-Sat 8.00am – 10.00pm, Sun 10.00am-4.00pm. Payment method – cards and cash. Card is preferred.	Phone: 0800 977 7766

Information	No delivery service. Cannot take remote payment in	
correct as of 7 M	store	
Spar	Services- Groceries and household items. Opening	Phone: 016973 43903
King Street	hours Mon-Sun 7.00am-9.00pm. Payment method –	
_	cards and cash. Card preferred. Volunteers shopping	
Information	for groceries. Can take payment in store over the	
correct as of 7 M	phone via Royal Voluntary Service Scheme	
Spar	Services –Fuel, groceries and household items. Opening	Phone: 016973 45234
South End	hours Mon-Sat 6.00am-9.00pm, Sun 7.00am-7.00pm.	
Road Garage	Payment method – cards and cash. No delivery service.	
Information	Only 2 customers allowed in the store at any one time.	
correct as of 7 M	Cannot take remote payment in store.	
Paisleys	Services – Fresh and cooked meats and deli. Opening	Phone: 016973 44686
Butchers	hours Mon-Sat 10.00am-5.00pm. Payment method –	
	cards and cash. Deliveries in the local area. Volunteers	
	shopping for groceries. This store able to take	
Information	payment in store via telephone. Please advise store	
correct as of 7 M	before goods are put through the till.	
Harrisons	Services – Fresh and cooked meats and deli. Opening	Phone: 016973 42192
Butchers	hours Mon-Sat 7.00am-5.30pm. Payment method –	
	cards and cash. Deliveries in the local area. Volunteers	
	shopping for groceries. This store able to take	
Information	payment in store via telephone. Please advise store	
correct as of 7 M	before goods are put through the till.	
JH and J Fox	Services – Fresh and cooked meats and deli. Opening	Phone: 016973 42201
Butchers	hours Mon 7.00am-3.00pm, Tues-Fri 7.00am-5.00pm,	
	Sat 7.00am-1.00pm. Payment method – cards and cash.	
	Deliveries in the local area. Volunteers shopping for	
	groceries. This store able to take payment in store	
	via telephone. Please advise store before goods are	
Information	put through the till. (Please check with store to	
correct as of 7 M	confirm – issue with device)	
Berry and Sor	Services- Bread, cakes, pies. Opening hours Mon, Tues,	Phone: 016973 42273
Bakers	Thurs, Fri 8.00am-4.00pm, Wed 8.00am-3.00pm, Sat	

Information correct as of 7 May  Midtown General Stores Kirkbride Information correct as of 7 May	8.00am-2pm. Payment method – cash. Cannot take remote payment in store.  Services- Groceries and household goods. Opening hours Mon-Fri 8.00am-5.30pm, Sat 8.30am-5.00pm, Sun 8.30am-10.30am. Payment method – cards and cash. No delivery service. Cannot take remote payment in store.	Phone: 016973 51231
Chemists		
Well Wigton King Street Information correct as of 7 May	Opening times Mon-Fri 9.00am-5.30pm. Sat 9.00am-1.00pm	Phone: 016973 42445
Well Wigton Medical Centre Information correct as of 7 May	Opening hours Mon-Fri 9.00am-6.30pm	Phone: 016973 49145
Post Offices, Bar	nks	
Post Office King Street (in King Street News) Information correct as of 7 May	Opening hours Mon-Fri 5.00am-3.30pm, Sat 5.00am-1.00pm,Sun 5.00am-11.00am	
Post Office Kirkbride (in Midtown General Stores) Information correct as of 7 May	Opening hours Mon-Fri 9.00am-5.30pm, Sat 9.00am-12.30pm	
TSB Information correct as of 7 May	Opening hours Mon, Thurs, Fri 10.00-12.30pm & 1.30pm-4.00pm	
Cumberland Building Society	Opening hours Mon-Fri 9.00am-2.00pm, Sat 9.00am-12 noon	

	Information correct as of 7 May		
	Correct as or 7 way		
	Pet Services		
	Belle Vue Vets. Syke Park	Please call first for appointment. No routine procedures, only emergency and urgent appointments. Telephone	Phone: 016973 34901 Email: medicine@wigtonvets.co.uk
	Syke Falk	consultations also available. Opening hours Mon –Fri 8.30am-5.30pm, Sat 8.30am-12.30pm. 24 hour emergency out of hours service – 016973 42174.	Email: medicine@wigtonvets.co.uk
	Information correct as of 7 May	Prescriptions can be ordered via email medicine@wigtonvets.co.uk	
	Noah's Ark. High Street	Services – Open for essential pet food and health requirements. Opening hours Mon-Sat 9.00am-5.30pm. Payment method – cards and cash. Free delivery to	Phone: 016973 44325 Email: Nixonspetshop@gmail.com
	Information correct as of 7 May	those self-isolating in the Wigton area. £10 minimum order. Payment via card over the phone.	
	West Cumbria Farmers (WCF). Old Jam Works	Services – Opening hours Mon-Sat 9.00am-5.00pm. Open for essential pet food and health requirements only. Method of payment – card payment only. Phone	Phone: 016973 45061 Email: wigton@wcfpetandequestrian.co.uk
	Information correct as of 7 May	and collect service available. Payment by card over the phone.  Online delivery service available at wcfselect.co.uk.	
Workington	Supermarkets, G	rocery Stores, Butchers, Bakers, Greengrocers, Service	e Stations, Ready-made Meals Suppliers
	Aldi	Services – Groceries and household items. Opening hours Mon-Sat 8.00am-10.00pm, Sun 10.00am-4.00pm. Key workers who are entitled to a Blue Light card will take priority over queues on production of blue light card. Aldi is opening 30 minutes early Monday - Saturday for the Elderly (over 70) and vulnerable. Please note, in England this is for browsing only. Payment method – cards and cash. Now providing the "Aldi Food Parcel" containing 22 essential items, cost £24.99. Available online for delivery. Payment via card on ordering. Can	Phone: 0800 042 0800 (central Aldi Contact number)
		be paid for by an individual who is shopping for a customer who is shielding. Delivery address for shielding	

		<del>,</del>
Information correct as of 7 May	customer to be added when ordering. Aldi shopping vouchers now available to purchase online —delivery to individuals address or a different specified address. This can then be used by the person who is shopping on behalf of the elderly/vulnerable individuals who are shielding/self-isolating. Cannot take remote payment in store.	
Asda Dunmail Park  Information correct as of 7 May	Services – Groceries and household items. Opening hours Mon-Sat 8.00am-10.00pm, Sun 11.00am-5.00pm. The store has a dedicated shopping hour for NHS staff from 8.00am-9.00am on Mon, Wed and Fri. Payment methods – cards and cash. Card preferred. Asda has launched a <b>volunteer shopping card</b> which can be emailed to the volunteer or printed out. The card can be topped up by the individual who is self-isolating. Obtain the card at asda.com/volunteercard. Online deliveries - Card payment for deliveries. Cannot take remote payment in store.	Phone: 01900 607720
Asda Mossbay  Information correct as of 7 May	Services – Groceries and household items. Opening hours Mon-Sat 8.00am-10.00pm, Sun 10.00am-4.00pm. Payment methods – cards and cash. Card preferred. Asda has launched a <b>volunteer shopping card</b> which can be emailed to the volunteer or printed out. The card can be topped up by the individual who is self-isolating. Obtain the card at asda.com/volunteercard. Online deliveries - Card payment for deliveries. Cannot take remote payment in store.	Phone: 01900 321800
B and M Derwent Howe Information correct as of 7 May	Services- Groceries and household items. Opening hours Mon-Sat 8.00am-8.00pm, Sun 10.00am-4.00pm Payment method – cards and cash. Card preferred.  Cannot take remote payment in store.	Phone: 0330 838 9387
B and M express (Heron's)	Services - Groceries and household items. Opening hours Mon-Sat 8.00am-6.00pm, Sun 10.00am-4.00pm. Payment method – cards and cash. Card preferred. Cannot take remote payment in store.	Phone: <b>0345 603 7300</b>

Informat	tion		
	as of 7 May		
Iceland		vices – Groceries and household items. Opening	No phone number available. FAQ's on the
		urs Mon-Sat 9.00am-6.00pm, Sun 10.00am-4.00pm.	website.
		e store has dedicated the last hour of shopping for	
		S staff. Please present ID. Payment method – cards	
		d cash. Card preferred. Online deliveries - Card	
Informat	Pay	ment for deliveries. Cannot take remote payment	
	, 111 3	store.	
Marks a		vices- Groceries and household items only. Opening	Phone: 01900 64661
Spence		urs Mon-Thurs 9.00am-6.00pm, Fri and Sat 8.30am-	
		0pm, Sun 11.00am-4.00pm. The store has dedicated	
		first hour of trading on Mondays and Thursdays for	
		er and vulnerable customers. Tuesdays and Fridays	
		first hour is dedicated to NHS and health and social	
		e workers. Payment method – cards and cash. Card	
		ferred. Food Boxes costing from £15 are available for	
		ne delivery. There are a variety of boxes from	
		sential items to vegetables and meat boxes. Delivery	
Informat	and	d collection service available. Delivery charges apply	
		rder is under £50.	
Morriso		vices - Groceries and household items. Opening	Phone: 01900 64336
		urs Mon-Sat 7.00am-9.00pm, Sun 10.00am-4.00pm.	
		e store has a dedicated shopping hour for NHS staff	
		n 6.00am-7.00am Mon-Sat, and from 9.00am-	
		00am on Sun. Payment methods – cards and cash.	
	l l	line deliveries - Card payment for deliveries. Essential	
		od Boxes costing from £30 are also available for	
		ne delivery. Boxes contain a variety of food and	
		sential household items. Order before 3pm for next	
	_	delivery. Delivery charge is £5. Newly launched is	
		rrison's Doorstep deliveries for vulnerable and elderly	
		mbers of the community unable to shop in store. Call	
		15 611 6111 and choose option 5. Orders placed	
	bef	ore 4pm should be delivered next day. Delivery is	

		within 10 miles of the Morrisons store. Payment is by	
		card – Contactless if possible but chip and pin is	
	Information	available. Cash is not accepted.	
	correct as of 7 May	Cannot take remote payment in store.	
[	Tesco	Services – Groceries and household items. Opening	Phone: 0345 677 9737
		hours Mon-Sat 8.00am-10.00pm, Sun 10.00am-4.00pm.	
		The store has a dedicated shopping hour for NHS staff	
		from 9.00am-10.00am on Tues and Thurs, and for	
		vulnerable customers from 9.00am-10.00am on Mon,	
		Wed and Fri. Payment method – cards and cash. Card	
	Information	preferred. Online deliveries - Card payment for	
	correct as of 7 May	deliveries. Cannot take remote payment in store.	
	Wilkos	Services – Groceries and household items. Opening	Phone: 0333 005 2968
		hours Mon-Sat 8.30am-5.00pm, Sun 10.00am-4.00pm.	
		Payment method – cards and cash. Standard online	
	Information	delivery service is available. Cannot take remote	
	correct as of 7 May	payment in store.	
	Marshall's	Services – Fresh and cooked meats and deli. Opening	Phone: 01900 602710
	Butchers	hours Mon, Tues, Wed, Fri 7.30am-5.30pm Thurs & Sat	
		7.30am-3.00pm. Payment method – cards and cash.	
		Deliveries in the local area including to Aspatria and	
		Cockermouth. Card payment over the phone.	
		Volunteers shopping for groceries. This store able to	
	Information	take payment in store via telephone. Please advise	
	correct as of 7 May	store before goods are put through the till.	
	Caspian Flame	Opening hours for delivery service Mon-Sun11.00am-	Phone: 01900 63397
	Grill and Quick	11.00pm for ordering groceries (milk, eggs, tinned	
	Shop	goods, snacks, drinks, toiletries and cleaning products).	
		Same day delivery. Opening hours Mon-Thurs & Sun	
		11.00am-12 midnight, Fri& Sat 11.00am-1.00am for	
		delivery of take-away food. Order via telephone or via	
		Food Hub app – (quick shop for groceries and Caspian	
		Flame Grill for take-away food). Payment over the phone	
		and via hub is via card. Card is preferred for all	

transactions. Minimum order is £10 for groceries and £4 for takeaway food. Delivery charges apply. Please check when placing order. Caspian delivers to Workington area as far as Pica (extra charge), Maryport area (not Allonby), Cockermouth area as far as Brigham.  Costcutter - Station Road Store Information correct as of 7 May  McColl's Harrington Road Information correct as of 7 May  Premier Stores Senhouse Street Payment method – cards and household items. Opening Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Delivering only to Phone: 01900 602010  Phone: 01900 602010
when placing order. Caspian delivers to Workington area as far as Pica (extra charge), Maryport area (not Allonby), Cockermouth area as far as Brigham.  Costcutter - Services- Groceries and household items. Opening hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm. Store Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  McColl's Harrington Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Premier Stores Senhouse Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010
as far as Pica (extra charge), Maryport area (not Allonby), Cockermouth area as far as Brigham.  Costcutter - Services- Groceries and household items. Opening hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm. Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  McColl's Services- Groceries and household items. Opening Harrington Road Information correct as of 7 May  Premier Stores Senhouse  Allonby), Cockermouth area as far as Brigham.  Phone: 01900 602010
correct as of 7 May  Costcutter - Services- Groceries and household items. Opening hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm.  Store Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  McColl's Services- Groceries and household items. Opening Harrington Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Phone: 01900 602010
Allonby), Cockermouth area as far as Brigham.  Costcutter - Services- Groceries and household items. Opening hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm.  Store Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  McColl's Services- Groceries and household items. Opening Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Premier Stores Senhouse Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010
Costcutter - Services- Groceries and household items. Opening hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm.  Store Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  McColl's Harrington Road Information correct as of 7 May  Premier Stores Senhouse  Pervices- Groceries and household items. Opening Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010  Phone: 01900 602010
Station Road Store Information correct as of 7 May  McColl's Harrington Road Information correct as of 7 May  Premier Stores Senhouse  hours Mon-Sat 7.00am-7.00pm, Sun 8.00am-7.00pm. Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  Phone: 01900 63861  Phone: 01900 63861  Phone: 01900 63861
Store Information correct as of 7 May  McColl's Harrington Road Information correct as of 7 May  Premier Stores Senhouse  Payment method – cards and cash. Card preferred. Does not deliver. Cannot take remote payment in store.  Phone: 01900 63861  Phone: 01900 63861  Phone: 01900 63861
Information correct as of 7 May  McColl's Services- Groceries and household items. Opening Hours: Mon-Sun 7.00am-10.00pm. Payment method — cards and cash. Does not deliver. Cannot take remote payment in store.  Phone: 01900 63861
Services   Groceries and household items. Opening   Phone: 01900 63861
McColl's Harrington Road Information correct as of 7 May  Premier Stores Senhouse  Services- Groceries and household items. Opening Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 63861  Phone: 01900 63861  Phone: 01900 63861
Harrington Road Information correct as of 7 May  Premier Stores Senhouse  Hours: Mon-Sun 7.00am-10.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.  Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 604697
Road cards and cash. Does not deliver. Cannot take remote payment in store.  Premier Stores Senhouse cards and cash. Does not deliver. Cannot take remote payment in store.  Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 604697
Information correct as of 7 May  Premier Stores Senhouse Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 604697
Premier Stores Senhouse  Services- Groceries and household items. Opening hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.  Phone: 01900 604697
Senhouse hours: Mon-Sat 9.00am- 9.00pm, Sun 10.00am-9.00pm.
Street Payment method - cards and cash Polivaring only to
<b>Juice:</b>   Fayinciii incinou – carus anu cash. <mark>Delivenny only to</mark>
Information the elderly and vulnerable. Cannot take remote
correct as of 7 May payment in store.
Premier Stores   Services- Groceries and household items. Opening   Phone: 01900 64422
Mossbay Hours: Mon-Sat 6.00am-10.00pm Sun 8.00am-
10.00pm. Seven days a week home delivery within 3
miles of the store. Payment method – cards and cash.
Deliveries in the local area. Card payment over the
phone for deliveries and for volunteers collecting an
order. (Order before 9am for same day delivery)
Volunteers shopping for groceries. This store able to
Information take payment in store via telephone. Please advise
correct as of 7 May store before goods are put through the till.
Pioneer Services- Groceries, fresh produce and household Phone: 01946 831163
(Harrington) items. Opening Hours: Mon-Fri 7.00am-5.00pm, Sat
7.00am-1.00pm. Payment method – cards and cash.
Card preferred. Call and collect service and local

Information correct as of 7 May  McColl's Church Rd, Harrington Information correct as of 7 May	delivery service available to Workington, Maryport, and Whitehaven for individuals who are shielding.  Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.  Services- Groceries and household items. Opening Hours: Mon-Sat 6.00am-9.00pm, Sun 6.00am-7.00pm. Payment method – cards and cash. Does not deliver.  Cannot take remote payment in store.	Phone: 01946 833676
Spar Moorclose Information correct as of 7 May	Services- Groceries and household items. Opening hours Mon-Sat 7.00am-10.00pm, Sun 8.00am-10.00pm. Payment method – card and cash. Does not deliver. Volunteers shopping for groceries. Can take payment in store over the phone via Royal Voluntary Service Scheme	Phone: 01900 68273
Longmile Services - Spar Lilyhall  Information correct as of 7 May	Services- Fuel and groceries. Mon-Sun 24hours. Hatch service from 11pm-6am. Payment method – cards and cash. Limited number of customers allowed in the store. Does not deliver. Volunteers shopping for groceries. This store able to take payment in store via telephone. Please advise store before goods are put through the till.	Phone: 01900 602068
BP and Spar Stainburn  Information correct as of 7 May	Services- Fuel and groceries. Opening hours Mon-Sun 24hours. Short closure periods on Monday mornings to maintain social distancing during deliveries. Service available at hatch during these times Payment method – cards and cash. Does not deliver. <b>Cannot take remote payment in store.</b>	Phone: 01900 61993
Esso Services Seaton Information correct as of 7 May	Services- Fuel and groceries. Opening hours Mon-Sun 7.30am-8.00pm. Payment method – cards and cash. Does not deliver. Cannot take remote payment in store.	Phone: 01900 870457
One Stop Seaton	Services- Groceries and household items. Opening Hours: Mon-Sun 7.00am-9.00pm. Payment method –	Phone: <b>01900 604885</b>

Information correct as of 7 May	cards and cash. Does not deliver. Cannot take remote payment in store.	
Premier Stores Seaton  Information correct as of 7 May	Services- Groceries and household items. Opening Hours: Mon-Sun 8.00am-8.00pm. Payment method – cards and cash. Cannot take remote payment in store.	Phone: 01900 605478
Al's Kitchen  Information correct as of 7 May	Services – home cooked meals, sandwiches, pies. Opening hours Mon-Fri 8.00am-3.00pm, Sat 9.00am-2.00pm. Payment method – cards and cash. Phone orders for collection or there is a delivery service (delivery service for businesses and for vulnerable and older individuals who are shielding/self-isolating in the Workington area). Payment for this by card or cash.	Phone: 01900 65930
Hungry Caterpillar Information correct as of 7 May Chemists	Open for meal deliveries 11.30am-2.30pm & 5.00pm-8.00pm. Delivering in Workington, Whitehaven, Cockermouth and Maryport area. Telephone 01900 601918 to place an order or via food hub. Card payment only.	Phone: 01900 601918
Asda Pharmacy Dunmail park Information correct as of 7 May	Opening hours Mon-Sat 8.00am-10.00pm, Sun 10.00am-4.00pm	Phone: 01900 607730
Boots Murray Road Information correct as of 7 May	Opening hours Mon, Tues, Thurs, Fri, Sat 9.00am-5.30pm, Wed 9.00am-6.00pm, Sun 11.00am-4.00pm	Phone: 01900 602405
W Gourlay Oxford Street Information correct as of 7 May	Opening hours Mon-Fri 9.00am-6.00pm, Sat 9.00am-1.00pm	Phone: 01900 603258
Moorclose Pharmacy Westfield Drive	Opening hours Mon-Fri 9.00am-1.00pm & 2.00pm-5.30pm, Sat 9.00am-1.00pm	Phone: 01900 62618

		T
Information		
correct as of 7 May	Opening hours Man Fri 0.00cm F 20nm Cat 0.00cm	Phone: 01946 833565
Harrington	Opening hours Mon-Fri 9.00am-5.30pm, Sat 9.00am-	Phone: 01946 833305
Pharmacy	12.30pm	
Church Road		
Information correct as of 7 May		
JH Sandham	Opening hours Mon-Fri 9.00am-6.00pm, Sat 9.00am-	Phone: 01900 602044
	, · ·	Priorie. 01900 602044
Harrington	1.00pm	
Road		
Information		
correct as of 7 May Seaton	Opening hours Mon-Fri 9.00am-6.00pm, Sat 9.00am-12	Phone: 01900 67679
	, ,	Filone. 01900 07079
Pharmacy Main Board	noon	
Main Road Information		
correct as of 7 May		
Tuschem	Opening hours Mon-Fri 9.00am-5.30pm	Phone: 01900 705130
Workington		Filone. 01900 703130
Community		
Hospital Information		
correct as of 7 May		
FC Whelan	Opening hours Mon-Fri 9.00am-6.00pm, Sat 9.00am-	Phone: 01900 603332
John Street	12.30pm	1 Hone. 01900 003332
Information	12.30pm	
correct as of 7 May		
Laundry Services		
Laundry Studio	Opening hours Mon, Wed & Fri 9.00am-3.00pm Laundry	Phone: 01900 870087
Lauriary Otauro	Studio is open to customers dropping items off (both	1 110110. 01000 010001
	· · · · · · · · · · · · · · · · · · ·	
	laundry and dry cleaning) but also has a collection and	
	delivery service for vulnerable individuals who are self-	
Information	isolating, The cost for delivery is £2. Payment method –	
correct as of 7 May	Cards and cash.	
Post Offices, Bar	nks	

	Post Office	Opening hours Mon 9.00am-5.00pm, Tues 9.00am-	
	Murray Road Information	4.00pm, Wed-Fri 9.00am-5.00pm, Sat 9.00am-3.00pm	
-	Post Office	Opening hours Mon-Fri 9.00am-6.00pm, Sat 9.00am-	
	Corporation	1.00pm	
	Road (in P and		
	D newsagents)		
	Information correct as of 7 May		
	Post Office	Mon-Sat 6.00am-9.00pm, Sun 6.00am-7.00pm	
	Harrington (in	mon dat diddam diddpm, dan diddam 7.dopm	
	McColls)		
	Information		
-	Post Office	Onening hours Man Fri 0.00cm 2.00cm Cat 0.00cm	
	Moorclose	Opening hours Mon-Fri 9.00am-2.00pm, Sat 9.00am-12.30pm	
	Information	12.300111	
	correct as of 7 May		
	Post Office	Opening hours Mon-Fri 9.00am-5.00pm, Sat 9.00am-	
	Seaton (in One	12.30pm	
	Stop) Information		
	correct as of 7 May		
	Lloyds Bank	Opening hours Mon-Fri 10.00am-2.00pm	
	Information		
	Barclays Bank	Opening hours Mon, Tues, Thurs, Fri 9.30am-2.00pm,	
	Information	Wed 10.00am-2.00pm	
	correct as of 7 May	'	
	NatWest Bank	Opening hours Mon-Fri 10.00am-1.00pm	
	Information correct as of 7 May		
	Halifax Building	Opening hours Mon-Fri 10.00am-2.00pm	
	Society		
	Information		
	correct as of 7 May		

HSBC Bank Information correct as of 7 May Cumberland Building Society (Pow Street) Information correct as of 7 May	Opening hours Mon-Fri 10.00am-2.00pm  Opening hours Mon-Fri 9.00am-2.00pm, Sat 9.00am-12 noon	
Pet Services		
Gray Street Vets  Information correct as of 7 May	Please call first for appointment. No routine procedures, only emergency and urgent appointments. Opening hours Mon –Fri 9.20am-10.40am & 4.30pm-6.00pm, Sat 9.30am-10.30am. Emergency services available via Galemire Veterinary Hospital at Cleator Moor. Telephone 01946 810295	Phone: 01900 602138 Email: vets@galemirevets.co.uk
Millcroft Vets Derwent Howe Industrial Estate Information correct as of 7 May	Please call for appointment. No routine procedures, only emergency and urgent appointments. Telephone and video call consultations also available. Opening hours Mon-Fri 9.30am-6.00pm. 24 hour emergency service - 01900 826666. Prescriptions can be ordered via email.	Phone: 01900 66666 Email: lab@millcroftvets.co.uk
Pets Central Store Derwent Howe Industrial Estate Information correct as of 7 May	Services- Open for essential pet food and health requirements only. Opening hours Mon-Fri 9.30am-5.30pm, Sat 9.30am-1.00pm. Method of payment — cards and cash. Card payment preferred. No delivery service.	Phone: 01900 606600
Pets at Home Derwent Drive Retail Park	Services- Open for pet food, pet health products and other pet essentials. Opening hours Mon-Sat 9.00am-6.00pm, Sun 10.00am-4.00pm. Shopping hour for NHS staff Tues, Thurs & Sat 8.00am-9.00am. Shopping hour for vulnerable customers Mon, Wed & Fri 8.00am-9.00am. Method of payment – cards only. Online	Phone: 01900 68455

	Information	delivery service. Payment via card. Also order and	
	correct as of 7 May	collect. Payment via card.	
Food Delivery –	Specialist and dietary		
Area	Group	What's on Offer?	How to contact
National	Alimento	Alimento is a national online food delivery service supporting individuals with medical needs i.e.: swallowing conditions https://alimento.co.uk/blogs/knowledge-hub/reliably-delivering-tasty-nutritious-food-drink	Via Website
	Wiltshire Farm Foods	Wiltshire farm foods deliver prepared frozen meals. (Catalogue available or via website). There are meals available for individuals who have specific dietary needs. Orders may be placed online at <a href="https://www.wiltshirefarmfoods.com">www.wiltshirefarmfoods.com</a> or over the phone 0800 077 3100. There is a priority phone number 0800 046 5614 for those who have been identified as extremely vulnerable and have received a letter to that effect from the government. Delivery is free. Payment – card is preferred but cash can be paid to the delivery driver.	Phone: 0800 077 3100 or via website
County	Eva's Organics	Eva's organic is a supplier of fresh and local organic fruit and vegetable boxes. Boxes start at £7.50 – minimum order is £13. Payment is via BACS payment or you can pay the driver with cash or a cheque. Telephone 016977 48331 to order or email: www.evasorganic.co.uk	Phone: 016977 48331 email: info@evabotanicals.co.uk

#### **Support Nationally & From Local Community & Third Sector Groups**

Area	Group	What's on Offer?	How to Contact
National	British Legion	The Royal British Legion provides lifelong support to serving and ex-serving personnel and their families whether this be information and advice, financial assistance or, emotional support. Contact via the helpline 0808 802 8080 from 8-8 every day. More information is available at the Royal British Legion website https://www.britishlegion.org.uk/  Also providing support to armed forces personnel are:  • www.rafbf.org.uk - Royal Air Force  • www.soldierscharity.org.uk - British Army  • www.officersassociation.org.uk - Officers  • www.rnbt.org.uk - Royal Navy	Phone: 0808 802 8080 8am-8pm every day
	Family Line	FamilyLine- Family Support: is a free service available to support adult family members on all aspects of family life issues via telephone, text message and email. Whether it's emotional support or practical advice on any aspect of parenting or broader family issues, phone 0808 802 6666, text 07537 404282 or email familyline@family-action.org.uk Monday to Friday: 9.00am – 3.00pm & 6.00pm – 9.00pm. Outside these hours the helpline is staffed by SHOUT.	Phone: 0808 802 6666 Text: 07537404282 Email: familyline@family-action.org.uk
	Carers Direct	Carers Direct: Confidential information and advice for anyone looking after someone else. Contact: 0300 1231053. www.nhs.uk/carersdirect	Phone: 0300 1231053

Galop	Galop provides Hate Crime, <b>Domestic Abuse</b> and Sexual Violence support services to LGBT+ victims/survivors by telephone, email, text and WhatsApp. Please contact us via email: <b>help@galop.org.uk</b> or via the National LGBT+ domestic abuse helpline <b>0800 999 5428</b> . The helpline is staffed from 10-5 on Mondays, Tuesdays and Fridays and from 10-8 on Wednesdays and Thursdays. Please visit the website for more information: http://www.galop.org.uk/ In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Helpline: 0800 999 5428 If you are in immediate danger call 999
Mankind	Mankind's confidential helpline is available for male victims of domestic abuse and male victims of domestic violence across the UK. Mankind supports men suffering from domestic abuse from their current or former wife or partner (including same-sex partner). Call 01823 334244 Mon-Fri 10-4. For more information visit the website https://www.mankind.org.uk/  In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Confidential helpline: 01823 334244 If you are in immediate danger call 999
Men's Advice Line	Domestic abuse affects men too. The Men's Advice Line Advisors will believe you, offer you non-judgmental emotional support, practical advice and information. Call 0808 8010327 from 9-5 on Mondays, Tuesdays, Thursdays and Fridays and from 9-8 on Wednesdays.  In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Advice Line: 0808 8010327  If you are in immediate danger call 999
National Domestic Abuse Helpline	Are you experiencing domestic abuse? You are not alone. Confidential Support available 24/7 on Freephone 0808 2000 247.	Freephone: 0808 2000 247  If you are in immediate danger call 999

	In an emergency dial 999. If you can't speak cough or tap 55 on the phone	
Refuge	Refuge supports women and children who experience all forms of violence and abuse. Visit the website for more information, help and advice https://www.refuge.org.uk/ In an emergency dial 999. If you can't speak cough or tap 55 on the phone	
RNIB	RNIB via their website- https://www.rnib.org.uk/talking-books-service has essential information and support for blind and partially sighted people. This covers many topics including shopping, accessing local support networks, medication requests etc. RNIB are also offering 3 months free subscription to an e-text newspaper or broadcast guide during the COVID-19 pandemic. The plain text emails can be easily read with magnification or screen reader software. To sign up call the Helpline on 0303 123 9999. The Giant print or braille book service has been suspended at the moment but will resume as soon as possible. The usb talking book service is still available but only to existing customers. Also available is a digital download service.	Phone: 0303 123 9999
Samaritans	Providing support 24/7 over the phone to anyone who is worried about their mental health at this time. Additional support is available via email or via the Samaritans website https://www.samaritans.org	Phone: 116123 Email: jo@samaritans.org
Victim Support	Victim Support providing support to victims of crime; now locally including domestic violence support. Helpline: 0808 168 911 www.victimsupport.org.uk	Helpline: 0808 168 911

	Women's Aid	Women's Aid provides support and information for those experiencing domestic abuse. For information and support email info@womensaid.org.uk In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Email: info@womensaid.org.uk  If you are in immediate danger call 999
Allerdale	Allerdale Area CV-19 Support Group	Facebook support group for local residents to offer support to each other.  https://www.facebook.com/groups/497660480898448/	Via Facebook
	Allerdale Disability Association	Allerdale Disability Association are now available remotely and will be providing a telephone Information service.  New and existing clients can get in touch for help with disability welfare benefits between 10am and 3pm Monday-Friday on the following numbers: 0790 7343662 / 0790 7343572  http://www.allerdaledisability.com/	Phone: 0790 7343662 / 0790 734572
	Autism Support Allerdale and Copeland	Autism Support Allerdale and Copeland is a registered charity and are on hand to offer advice and support at this time. Please see the website <a href="https://www.asaac.uk/">https://www.asaac.uk/</a> for further information.	Via website
	CAB Allerdale	Citizen's Advice Allerdale have moved from a face to face service to a telephone advice service. For anyone needing advice please call 01900 604735 and leave your name and a contact number and someone will call you back. Advice can also be found on the website https://www.citizensadvice.org.uk	Phone: 01900 604735
	Owl Blue	Autism charity "Owl Blue" are still holding advice sessions for families of children with hidden disabilities such as autism & ADHD. These sessions are being held over the phone or by WhatsApp video.	Email: nichola@owlblue.org

		Sessions can be arranged by emailing Nichola at nichola@owlblue.org	
	Together We	Together We are offering mental health support, counselling and low intensive CBT and exercise interventions.  Anyone can refer by calling 08081 961 773, emailing referral@togetherwe.co.uk or texting 07969497258.	Phone: 08081961773 Text: 07969497258 Email: referral@togetherwe.co.uk
West Cumbria	West Cumbria Covid-19 Mutual Aid	Facebook support group for local residents to offer support to each other.  https://www.facebook.com/groups/641606456669395  Support is also available via a helpline- 0333 33 55 226  which is staffed from 9.00am-9.00pm 7 days a week.	Via Facebook Helpline: 0333 33 55 226
	Age UK West Cumbria	Age UK are providing support, information and advice via a telephone helpline to adults 55 and over. Contact <b>01900 233153 or 01900 233154</b> Mon-Fri 9-4 to speak to Age UK. Age UK will deliver free of charge an essential parcel of groceries. The groceries cost £10 but delivery is free. Payment either via card over the phone or cash on delivery. Contact <b>01900 844670</b> to arrange delivery	Helpline: 01900 233153/4 Delivery: 01900 844670
	North Lakes Foodbank	Foodbank locations: Cockermouth, Maryport, Wigton, Workington. Foodbanks provide emergency food during personal crisis situations such as redundancy, benefit delays. Vouchers for the foodbank are usually issued by referral agencies. The foodbank can help with information on the referral agencies they work with. More information on the website:  www.thefoodbank.org.uk	Phone: 07502 311 452 Email:info@thefoodbank.org.uk

People First	People First in conjunction with the NHS and other partner organisations have launched a chat and check service for people who have learning disabilities and autism. The service includes check and chat calls from specialist staff who will help with issues like wellbeing, food, medication, support needs, safety and ensure understanding of the lockdown situation. Contact Cathy Mellstrom on 07763 542284 or email cathy.mellstrom@wearepeoplefirst.co.uk for more information	Phone: 07763 542284
Project Freedom West Cumbria	Project Freedom offers free support and help to anyone suffering domestic abuse. Project Freedom provides advice, information, guidance and mentoring to anyone struggling to escape an abusive relationship. Call the confidential helpline 7 days a week 07712117986 For more information visit the website: https://www.freedom-project-west-cumbria.org.uk/ In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Confidential helpline: 07712117986 If you are in immediate danger call 999
West Cumbria Blind Society	West Cumbria Society for the Blind are providing telephone advice, guidance, support and information during the COVID-19 pandemic.  Support is also available via email:  sightloss.lifeline@hotmail.co.uk	Phone: 01946 694346 or 01946 592474 Email: sightloss.lifeline@hotmail.co.uk
West Cumbria Carers	West Cumbria Carers are available to support carers over the phone or via email. Contact 01900 821976 or email general@westcumbriacarers.co.uk during office hours Mon-Thurs 9.00am-5.00pm, Fri 9.00am-4.30pm. Visit the website https://westcumbriacarers.co.uk for further information and advice	Phone: 01900 821976 Email: general@westcumbriacarers.co.uk

	Women out West	Domestic abuse services continue to provide support at this time via phone, email, social media, and website. Call 01946 550103 9.30am-2.30pm Mon-Fri or 07539 780431 9.00am-4.00pm Mon-Fri. Email: contactus@womenoutwest.co.uk In an emergency dial 999. If you can't speak cough or tap 55 on the phone  In an emergency dial 999. If you can't speak cough or tap 55 on the phone	Phone: 01946 550103 or 07539 780431 If you are in immediate danger call 999
Cumbria	Alzheimer's Society	Dementia support, information, and advice by telephone 01228 819299 (leave message for local team) for anyone living with or affected by dementia; and telephone calls from volunteers to help provide more social contact. Phone 0333 150 3456 for National Dementia Connect support line www.alzheimers.org.uk for regularly updated advice and discussion forum Facebook page at: https://www.facebook.com/AlzheimersSocietyCumbria/	Phone: 01228 819299 (leave message for local team) Or email: cumbria@alzheimers.org.uk
	Chrysalis	Chrysalis supports adults with learning disabilities throughout Cumbria.  Chrysalis's community activities are currently still able to offer some priority face to face support, telephone advice, virtual activity sessions, shopping and medication collection. For more information visit the website www.chrysalis-cumbria.co.uk or telephone 016973 44751 and ask for Emma Smith or via email info@chrysalis-cumbria.co.uk /	Phone: 016973 44751 and ask for Emma Smith Email info@chrysalis-cumbria.co.uk

Cumbria Community Foundation	Cumbria Community Foundation- Cumbria Covid-19 Response Fund: A fund has set up to help charitable groups support vulnerable people affected by Coronavirus (COVID-19). Contact Cumbria Community Foundation either via telephone or email for further information.	Phone: 01900 820825 Email: enquiries@cumbriafoundation.org grants@cumbriafoundation.org
Cumbria Library Service – Services for visually impaired	Cumbria Library Service have a digital resource  'Borrowbox' where audio books etc. can be downloaded but would need support from someone in the first instance to download from a device. https://cumbria.gov.uk/libraries/online_resources/ebook s_audiobooks.asp	Email: libraries@cumbria.gov.uk
Cumbria Library Services	If you are not currently a library member and would like to join so that you can access our online offer, Cumbria Library Service can provide a temporary membership which will let you use a wide range of online services including eBooks, eaudiobooks, digital magazines, comics and newspapers. If you already have full library membership these services are automatically included so you do not need to re-join. (If you are already a member and can't remember your card number and PIN contact <a href="mailto:libraries@cumbria.gov.uk">libraries@cumbria.gov.uk</a> )	Email: libraries@cumbria.gov.uk
	Set up your temporary membership on the library website - click Log In, complete the form and submit it. You will then be emailed your temporary membership number, and you can access digital library services	
Multicultural Cumbria	Multicultural Cumbria has offered free Covid-19 guidance in over 30 languages in order to help multicultural residents in Allerdale and further afield. Visit the website to find out more information and to link to the translated guidance https://www.mcc1.org.uk/covid-19	Via website

	Patient Experience and Involvement Team (PALS)	Do you have friends and family in hospital and are unable to visit? PALS will print and laminate a message from you and will share with your loved one. Contact PALS with the name of your loved one and their date of birth and any message and/or photo. Contact via phone or email	Freephone: 0800 633 5547 Phone: 01228 814008 Email: PALS@ncis.nhs.uk
	Safe Families	Safe Families provides support to families through our volunteers. Safe Families link children, young people and families with local volunteers who can offer them help and support.  For more information contact: cumbria@safefamilies.uk	Email: cumbria@safefamilies.uk
Aspatria Rainbow Response	Local Support Group	For support in the community please contact: 07470024756 or email: aspatriaresiliencegroup@gmail.com Support includes telephone befrienders, collections and deliveries from food banks, shopping, taking out refuse.	Phone: 07470024756 Email: aspatriaresiliencegroup@gmail.com
Aspatria (Hayton)	Hayton Independent Support Group	For support in the community please contact 016973 22712 or email: therbert@globalnet.co.uk. Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, gardening, taking out refuse.	Phone: 016973 22712 Email: therbert@globalnet.co.uk
Aspatria (Plumbland)	PlumblandHelp Facebook Group	Facebook support group for local residents to offer support to each other.  https://www.facebook.com/groups/PlumblandHelp/	Via Facebook
Cockermouth	Cockermouth Emergency Support Group (CERG)	For support in the community please contact 07852 599794 or email: admin@cerg.org.uk Support includes collections and deliveries from food banks, shopping and dog walking. CERG also has a dedicated shopping line. Contact 07517519377	Phone: 07852 599794 Shopping line: 07517519377 Email: admin@cerg.org.uk

	Cockermouth COVID-19 Mutual Aid	Facebook support group for local residents to offer support to each other.  https://www.facebook.com/groups/1369318873253390/	Via Facebook
	Group	у саранети	
	Cockermouth Linking Lives	For telephone befriending support in the community please contact <b>07957515140</b> .	Phone: 07957515140
	Cockermouth Post Digital Magazine	Online digital magazine providing support and information for the community via website. Please search for Cockermouth Post via search engine	Contact: Via website
Cockermouth Dean	Dean District Sports Committee	For support in the community please contact <b>0787603 8750</b> . Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, taking out refuse.	Phone: 07876038750
Cockermouth (Sunderland)	Sunderland Neighbours Localised Support Group	For support in the community please contact <b>016973 22357</b> or <b>07714234733</b> (text or call) Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, taking out refuse.	Phone: <b>016973 22357</b> or <b>07714234733</b> (text or call)
Cockermouth (Melbreak)	Melbreak Communities Localised Support Group	For support in the community please contact 01900 85708 or 07785981934 or email: carolynmarydavis@gmail.com Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, gardening, taking out refuse.	Phone: 01900 85708 or 07785981934 email: carolynmarydavis@gmail.com
Keswick	Keswick Community Emergency Recovery Localised Support Group	For support in the community please email:  keswickvolunteers@gmail.com  Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, and taking out refuse.	email: keswickvolunteers@gmail.com
Keswick area	Keswick Reminder digital newsletter	Online digital newsletter providing support and information for the community via website https://www.keswickreminder.co.uk/ and Facebook https://www.facebook.com/keswickreminder/	Email: news@keswickreminder.co.uk

Keswick	Braithwaite	For support in the community please contact	Phone: 01768 753119
(Braithwaite)	Volunteers	<b>01768 753119</b> or email:	Email:
,	Localised	braithwaitevolunteers@gmail.com	braithwaitevolunteers@gmail.com
	Support Group	Support includes telephone befrienders, collections and	
		deliveries from food banks, shopping, dog walking, and	
		taking out refuse.	
Maryport area	Maryport	Online digital newsletter providing support and information	Email:
. ,,,	Matters	for the community via website	info@ewanrigg.com
	Digital	https://www.ewanrigg.com/maryportmatters	33
	Newsletter	and Facebook page	
		https://www.facebook.com/makingmaryportsmile/	
Maryport	Allonby Angels	For support in the community please contact 01900 881216	Via Facebook or
(Allonby)	Facebook Group	or email: info-allonby-pc.org.uk. Support includes	Phone: 01900 881216
		telephone befrienders, collections and deliveries from food	Email: info-allonby-pc.org.uk
		banks, shopping, dog walking, gardening, taking out refuse.	
	Allonby News	Facebook support group for local residents to offer support	Via Facebook
	Facebook Group	to each other.	
	_	https://www.facebook.com/groups/821482351279056/	
Maryport	Flimby COVID-	Facebook support group for local residents to offer support	Via Facebook
(Flimby)	19 Mutual Aid	to each other.	
	group	https://www.facebook.com/groups/622192868344124/	
	Flimby	Facebook support group for local residents to offer support	Via Facebook
	Community	to each other.	
	Vulnerable	https://www.facebook.com/groups/545282559432075/	
	Persons Group		
Silloth	Silloth Rotary	For support in the community please contact Silloth Rotary	Phone: 07513 500741
		on <b>07513 500741</b>	
		Support includes telephone befrienders, collections and	
		deliveries from food banks, shopping, taking out refuse	
Silloth area	Solway Buzz	Online digital newsletter providing support and information	Email:
	Digital	for the community via website	peter@solwaybuzz.co.uk
	Newsletter	https://www.solwaybuzz.co.uk/	-

Bowness on Solway	Bowness Community (BCG) C19 Support Group	For support in the community please contact <b>016973 51426</b> or <b>07969 255488</b> .  Support includes telephone befrienders, collections and deliveries from food banks, shopping, dog walking, gardening, taking out refuse.	Phone: 016973 51426 or 07969 255488
Thursby	Thursby Parish Council Covid- 19 Support Group	For support in the community please contact:  07918 482344  or email: thursbypccovid19@gmail.com  Support includes shopping, dog walking.	Phone: 07918 482344 Email: thursbypccovid19@gmail.com
Wigton (Blencogo)	Blencogo Local Support Group	For support in the community please contact 016973 61017 or 07443603449 or email: Garybickley130@hotmail.com or becky@blake5.org.uk Support includes telephone befrienders, shopping, dog walking, and taking out refuse.	Phone: 016973 61017 or 07443603449 Email: Garybickley130@hotmail.com or becky@blake5.org.uk
Wigton	Wigton Community Emergency Response Group	For support in the community please email:  wigtontown.council@btconnect.com  Support includes telephone befrienders, collections and deliveries from food banks, shopping, taking out refuse.	Email: wigtontown.council@btconnect.com
Wigton (Boltons,Caldbeck, Ireby, Rosley, Westwards, area)	Northern Fells Group	For support in the community including picking up shopping, posting mail, collecting medications, delivering takeaway meals, dog walking, help and support, buddy scheme, benefits or business advice in the Northern Fells Area	Phone: 016974 77196 Email: simon.braithwaite@northernfellsgro up.org.uk
Workington	Workington Community Emergency Response Group St Paul's Church Localised	For support in the community please contact Local Street Warden or 07950 119228 or email: wcerg@outlook.com Support includes telephone befrienders, collections and deliveries from food banks, shopping, taking out refuse. For support in the community please contact: 07707 500107 or email: ian.grainger66@btinternet.com Support includes telephone befrienders, collections and	Contact Local Street Warden or Phone: 07950 119228 Email: wcerg@outlook.com  Phone: 07707 500107 Email:
	Support Group	Support includes telephone befrienders, collections and deliveries from food banks, shopping, taking out refuse.	ian.grainger66@btinternet.com

Workington	Moorclose	For support in the community please contact:	Phone:07713 864850
Moorclose/South	Community	07713 864850 or email: swyp@hotmail.co.uk	Email: swyp@hotmail.co.uk
<b>Norkington</b>	Centre / South	Support includes telephone befrienders, collections and	
	Workington	deliveries from food banks, shopping.	
	Youth		
	Partnership		
<b>Norkington</b>	Seaton	Facebook support group. For support in the community	Contact via Facebook or
Seaton	Community	please contact <b>07969 891812</b> . Support includes telephone	Phone: <b>07969 891812.</b>
	Help-COVID-19	befrienders, shopping, collecting prescriptions	
	Support Group	https://www.facebook.com/groups/167195440925804/?re f=share	
Workington	Villager	Online digital newsletter providing support and information	Contact: Via website or Facebook
Seaton		for the community via website. Please search for <b>Seaton</b>	
		Villager via search engine	
		or via Facebook	
		https://www.facebook.com/St-Pauls-Church-Seaton-	
		Workington-Cumbria-382281131915891/	
Countywide	COVID-19	Covid-19 Mutual Aid UK is a group of volunteers supporting	Website: https://covidmutualaid.org
	Mutual Aid UK	local community groups organising mutual aid throughout the Covid-19 outbreak in the UK.	
	Cumbria Lake	Facebook support group for residents to offer support to	Via Facebook
	District COVID	each other.	
	Awareness	https://www.facebook.com/groups/Cumbria.Covid19.Aw areness/	
Every Life	Matters -N	lental Health Resources and S	Support
	Age UK	Age UK: provides services and support for people in later	Phone: 0800 169 8787
		life. Branches across Cumbria. National Advice and Support Line <b>0800 678 1602</b> – open from 8.00am-7.00pm 365 days	

www.ageuk.org.uk

a year

Alcoholics Anonymous	Alcoholics Anonymous: Self support group for anyone hoping to recover from alcoholism. Contact via telephone 0800 9177 650 or email: help@aamail.org	Phone: 0800 9177 650 Email: help@aamail.org.uk/
Barnardos	www.alcoholics-anonymous.org.uk/ Barnardos: various services across Cumbria including targeted support, childrens centres, missing from home, My Time (access via CAMHS) www.barnardos.org.uk	Via website
Beat Eating Disorders	Beat: Supporting people affected by eating disorders. Helpline: 0808 8010677 Youth Line: 0808 8010711. Student Line: 0808 8010811. Helplines are open 365 days a year from 12pm–8pm during the week, and 4pm–8pm on weekends and bank holidays. www.beateatingdisorders.org.uk	Helpline: 0808 8010677 Youth Line: 0808 8010711
Bipolar UK	Bipolar UK: web based support and supporting local self-help groups around Cumbria. To arrange a call back, email info@bipolaruk.org with your contact details, or call or text our mobile on 07591375544  www.bipolaruk.org	Phone: 0333 3233880
Bridgeway Sexual Assault Support Service	Bridgeway Sexual Assault Support Service service for men, women, children and young people in Cumbria who have been raped or sexually assaulted, either recently or in the past. Contact 0808 1186432  www.thebridgeway.org.uk	Phone: 0808 1186432
CADAS	CADAS: Countywide confidential support and help with drug and alcohol issues. Contact 0300 114002 (Mon–Thu 10am–5pm) for general enquiries or email info@cadas.co.uk. CADAS have also launched an Addiction Helpline: 0800 254 56 58 (Mon–Sat 11am–8pm) or email: contact@cadas.co.uk (for immediate call back requests,	General Enquiries: 0300 114002 Email: info@cadas.co.uk Addiction helpline: 0800 2545658 Email: contact@cadas.co.uk

	advice and guidance Mon–Fri 10am–5pm). The helpline is here for anyone struggling with their, or anyone else's, addictive habits.  Please see CADAS Facebook page for further signposting and online resources  www.cadas.co.uk	
CALM	CALM Campaign Against Living Miserably: working to prevent male suicide Helpline: 0800 585858 (open 5pm- midnight) www.thecalmzone.net	Helpline: 0800 585858 (open 5pm-midnight)
Childline	Childline: Free 24 hour confidential helpline for children and young people. Contact 0800 1111 www.childline.org.uk	Helpline: 0800 1111
Child Bereavement UK	Child Bereavement UK helpline: 0800 0288840 www.childbereavementuk.org. Local support is available via telephone on 01539 628311 or via email: cumbriasupport@childbereavementuk.org	Helpline: 0800 0288840
Combat Stress	Combat Stress: Support for military veterans on a range of mental health conditions including PTSD, anxiety and depression. Contact 0800 1381619 www.combatstress.org.uk	Phone: 0800 1381619
Cruse Bereavement Care	Cruse Bereavement Care: Bereavement support. Local Help Line: 0300 6003434 www.crusecumbria.org.uk National helpline: 0808 808 1677 www.cruse.org.uk	Local Helpline: 0300 6003434 National Helpline: 0808 808 1677
Cumbria County Council	Cumbria County Council Adult Social Care. Contact 0300 303 589  Health and Wellbeing Coaches referral is via Adult Social Care.	

	Children's Services Safeguarding 0333 2401727 (including out of hours emergency duty team) www.cumbrialscb.com  Focus Families: part of the national troubled families programme offering support to harder to reach families Referral through: focusfamily@cumbria.gov.uk  Health & Wellbeing Officers for young people under the age of 18 who show substance misuse needs including alcohol contact in West Cumbria 0788 7947621	
Cumbria Gateway	Cumbria Gateway – Services and support for people recovering from drug and alcohol abuse.  Tel: 01228 212091 Email: admin@cumbriagateway.co.uk www.cumbriagateway.co.uk	Phone: 01228 524 450
Cumbria Partnership NHS Foundation Trust	A-maze - Help for people with early symptoms of psychosis (aged 14-65) access via GP or via email:  A-Maze@cumbria.nhs.uk  ANIS Anorexia Nervosa Intensive Service. Contact 07766443261 or email: ANIS@ncumbria.nhs.uk  CAMHS - Child and Adolescent Mental Health Services referral to CAMHS (Tier 3) and My Time (Tier 2) made via CAMHS SPA referral form obtained via local office. No self-referral accepted. Contact in West 01900 705800 camhs.west1@nhs.net  First Step - Help and Support service for people with mild	
	to moderate mental health problems. Self-referral or via GP. (Also access to SilverCloud Online CBT) Contact: 0300 1239122	

		Single Point of Access Line 24 hour line for referral into mental health services for professionals and clients/ carers who have accessed services in last 3 years. Contact 0300 123 9015	
Ever Matt	ry Life ters	Every Life Matters: Suicide prevention charity for Cumbria www.every-life-matters.org.uk	
Fam	nily Lives	Family Lives: online and helpline resource for families including BullyingUK. Contact helpline 0808 8002222 www.familylives.org.uk	Helpline: 0808 8002222
Com	ming nmunity work	Farming Community Network: pastoral and practical support to farming community including help with stress, depression, isolation, long term illness, drug or alcohol dependency. Call the helpline 03000 111 999. Helpline is open from 7.00am-11.00pm 365 days a year www.fcn.org.uk	Helpline: 03000 111 999
Fran	nk	Frank: Advice, information and support for anyone concerned about drugs and substance misuse. Phone 0300 123 6600 24/7 www.talktofrank.com	
Gam	ncare	GAMCARE: provides support & advice to anyone with a gambling problem National Gambling Helpline 0808 820133 Please search for Gamcare via search engine	Helpline: 0808 820133
Harr	mless	Harmless: Self harm support also incorporates the Tomorrow Project for people in suicidal crisis www.harmless.org.uk	

Healthy Hopes	Healthy Hopes promoting health and wellbeing in Cumbria Please search for <b>Healthy Hopes</b> via search engine	
If U Care Share	If U Care Share: support for those bereaved by suicide and young people who are feeling suicidal. Contact: 0191 387 5661.  www.ifucareshare.co.uk	Phone: 0191 387 5661
James Place	James' Place: suicidal crisis support for men. Text JP to 85258 24/7.	
Kooth	KOOTH free online counselling service commissioned by Cumbria County Council for 11-25 year olds and web support www.kooth.com	
LGBThq	LGBThq Cumbria provides support and advice including free counselling to LGBT+ also Sticky Bits Café PiNC Youth www.LGBThq.org.uk	
Mindline Cumbria	Mindline Cumbria is providing support, information and guidance for people who are facing mental health issues or caring for those who might be in difficulties. Contact via telephone Mon-Fri 12 noon-11.00pm, Sat, Sun and bank holidays 5.00pm-11.00pm. Text service available. Text MIND to 81066. Web chat and email support via www.mindlinecumbria.org	Phone: 0300 561 0000
MindOut	MindOut: Lesbian, Gay, Bisexual, Trans & Queer Mental Health Service https://www.mindout.org.uk/	
National Mind	National Mind is there to help you make choices about treatment, understand your rights or reach out to sources of support.  Mind Information Line: 0300123393	Mind Information Line: 0300123393 Email: info@mind.org.uk Mind Legal Line: 0300 4666463

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	Email: info@mind.org.uk	
	Mind Legal Line: 0300 4666463	
	https://www.mind.org.uk/	
The Mix	The Mix confidential advice and support to under 25s on	Phone: 0808 8084994
	mental health, sex, drugs, money etc. Phone: 0808 8084994	
	https://www.themix.org.uk/get-support	
Muslim Youth	Muslim Youth Helpline provides faith and culturally	Helpline 0808 808 2008.
Helpline	sensitive services to Muslim youth in the UK.	Email: help@myh.org.uk
•	Helpline 0808 808 2008. Email: help@myh.org.uk	
	www.myh.org.uk	
Narcotics	Narcotics Anonymous: Self-support group for anyone	Phone: 0300 9991212
Anonymous	hoping to recover from a drug problem. Contact: 0300	
	<b>9991212</b> from 10am-midnight	
	www.ukna.org	
National Self	National Self Harm Network: Online support for individuals	
Harm Network	who self-harm and their families and carers	
	www.nshn.co.uk	
NHS 111	NHS 111: Health advice and information service (replaces	
	NHS Direct)	
	THIS BIIGGLY	
No Panic	No Panic: Support for anxiety disorders and panic attacks	Helpline 0844 967 4848
	Helpline <b>0844 967 4848</b>	Youth Helpline <b>0330 606 1174</b>
	Youth Helpline 0330 606 1174	
	www.nopanic.org.uk	
	- Contract of Grant	
Outreach	Outreach Cumbria: Help advice and support to the LGBT	Phone: 0800 345 7440
Cumbria	community in Cumbria Contact: 0800 345 7440	
	www.outreachcumbria.co.uk	

PAC	PAC Therapy: Counselling and art therapy for Young People – Based in Carlisle. Contact: 01228 533874 https://pactherapy.org/	Phone: 01228 533874
PAPYRUS	PAPYRUS: National organisation dedicated to the prevention of young suicide Hopeline: 0800 068 41 41 open 9am – 10pm weekdays, 2pm – 10pm weekends, 2pm – 10pm bank holidays. Text: 07860039967 Email: pat@papyrus-uk.org https://papyrus-uk.org/	Hopeline: 0800 068 41 41
People First	People First: provide advocacy and Healthwatch across Cumbria. Contact the helpline on 03003 038037 from 9am – 5pm Monday to Friday. www.peoplefirstcumbria.org.uk	Helpline: 03003 038037
Rethink	Rethink: National Organisation providing support to those experiencing severe mental illness, their carers and relatives. Contact the information and advice service on 0300 5000 927 www.rethink.org	Phone: 0300 5000 927
SAFA	SAFA: Offering counselling and support for individuals aged 11+ who self-harm and to those who support them. Countywide Tel: 01229 832269. At the moment, during COVID-19 pandemic face to face counselling has ceased please contact 07508 035048 or email: manager@safa-selfharm.com www.safa-selfharm.com	Phone: 01229 832269 or 07508 035048 Email: manager@safa-selfharm.com
Safety Net	Safety Net: Supporting young people affected by rape, sexual abuse or domestic violence in North & West Cumbria Contact 01228 515859 or email: office@safetynetuk.org https://www.safetynetuk.org/	Phone: 01228 515859

Samaritans	Providing support 24/7 over the phone – Freephone 116 123 to anyone who is worried about their mental health at this time. Additional support is available via email jo@samaritans.org or via the Samaritans website https://www.samaritans.org	Phone: 116 123
Sane	SANE: National Organisation providing support and advice to people experiencing mental illness 0300 304 7000. During COVID-19 pandemic please call 07984 967 708 leaving a first name and contact number and a professional or senior volunteer will call you back as soon as is practicable. www.sane.org.uk	Freephone 116 123 Email: jo@samaritans.org
Self Harm UK	Selfharm UK: on line alumni support, parents' guide etc. www.selfharm.co.uk	
Shout	SHOUT: 24 hour crisis text service - Text Shout to 85258	Text Shout to 85258
Silverline	Silverline: 24 hour help and support line for older people.  Contact 0800 4708090	Support Line: <b>0800 4708090</b>
Stonewall	Stonewall: LGBT Information and support. Contact 08000 502020 www.stonewall.org.uk	Phone: 08000 502020
SupportLine	SupportLine: offers confidential emotional support to children, young adults and adults.  Tel: 01708 765200  http://www.supportline.org.uk	Phone: 01708 765200
Support after Suicide	Support after Suicide including the 'Help is at Hand' and 'Finding the Words' https://supportaftersuicide.org.uk/	

Suicide Bereavement Support	Suicide Bereavement Support (formerly SOBS Cumbria) A self-help organisation in Cumbria for those bereaved by the suicide of a close relative or friend. Local contact John on 0757 297 5721 or Karan on 0789 670 3757. Contact via telephone or text www.sbs.org.uk	Phone: John on 0757 297 5721 or Karan on 0789 670 3757
Unity	Unity: Drug and Alcohol Recovery Service across Cumbria Carlisle www.gmw.nhs.uk/unity including access to Breaking Free resource. Contact Allerdale support on 01900 270010	Phone: 01900 270010
Victim Support	Victim Support providing support to victims of crime; now locally including domestic violence support. Helpline: 0808 168 911 www.victimsupport.org.uk	Helpline: 0808 168 911
Winston's Wish	Winston's Wish Providing support and guidance to bereaved children or anyone concerned about a grieving child. Helpline: 0808 8020021 https://www.winstonswish.org/	Helpline: 0808 8020021
Young Cumbria	Providing responsive support to 11-19 year olds who are experiencing increased stress and anxiety, are affected by depression, isolation and boredom. We can provide support to young people who are experiencing conflict at home and struggling to stay in because of this or where a young person just needs someone to talk this whole thing through with. We will provide support over the phone or via social media which ever suits you best. It can be just the one contact or you can receive ongoing support for a short period, whatever feels comfortable for you. Please contact us either via our Facebook page 'www.facebook.com/youngcumbria/ or email: foundations@youngcumbria.org.uk	Via Facebook Or email: foundations@youngcumbria.org.uk

Young	g Minds	Young Minds: National Organisation committed to improving the emotional wellbeing and mental health of children and young people.  https://youngminds.org.uk/resources/ Young Mind Parent Line: 0808 802 5544 and 24 hour free crisis messenger service text YM to 85258	Young Mind Parent Line: 0808 802 5544
Your V	/oice	Independent advocacy service supporting people across Cumbria. Contact:0300 012 0103 enquiries@yourvoicecumbria.org	Phone: 0300 012 0103
	Online ories of ort	Other online directories: Cumbria Together: http://www.cumbriatogether.com/ Equality Cumbria: Resource website for BME groups, LGBT groups, disability groups, interfaith groups. www.equalitycumbria.org GP's LIST: Information about services in GP practices across Cumbria www.nhs.uk/Services/Trusts/GPs/DefaultView.aspx?id= 5NE Hub of Hope: www.hubofhope.co.uk national mental health resource network	
includ	resources ling tes and	Other Resources / websites and apps MindEd free e-learning resource for professionals and parents /carers on mental health issues affecting children and young people produced by Royal College of Psychiatry and NHS England. New section on Older Adults mental health www.minded.org.uk	

Time to Change has resources, videos, lesson plans on challenging mental health stigma https://www.time-tochange.org.uk/

**Doc ready** helps you prepare to talk to your GP about Mental Health for first time www.docready.org

**Elefriends** is an online community providing support on mental health (aged over 17) www.elefriends.org.uk

Big White Wall is an online community providing support www.bigwhitewall.com

**Boing Boing** is a website with resources and research regarding resilience www.boingboing.org.uk

## **NHS** List of recommended apps

www.nhs.uk/apps-library/category/mental-health/

**STAY ALIVE** free app designed by Grassroots to be a virtual suicide prevention resource; includes safety planning etc.

**CALM HARM**: a free app to help distract, resist or manage the urge to self-harm.

**MindShift** free app to help young people and young adults deal with anxiety - looking at anxiety management and relaxation and also specific issues such as perfectionism

Other anxiety apps include **SAM** – self-help for anxiety management and Fear Fighter which is online CBT for anxiety / phobias

For younger children – Positive Penguins; Chill Panda, myhappymind

## **Self Help Apps: NHS Northumbria Tyne and Wear** have developed an app that allows you to access 23 different self-help guides on mental health conditions

**Reasons 2**: A free app designed by Washington Mind in conjunction with young people to help improve our wellbeing

Other wellbeing /moodtracker apps include Five Ways to Wellbeing, WRAP, Diary Mood Tracker, Catch it, Virtual

## **Housing Services**

Allerdale	Castles & Coasts	Non-emergency repairs are suspended only emergency	Customer Service Team: 0800 085 1171 cs@castlesandcoasts.co.uk
		repairs will continue.  Gas servicing will continue it is important that if you have a gas servicing appointment arranged, and members of your household do not have any of the symptoms, that you allow the appointment to continue. However, please ensure that	Emergency repairs: <b>0800 085 1171</b> Income Team <b>01228 635492</b>

	social distancing measures are followed throughout the appointment.  Rent payments: Guidance and support available from the Income Team  Visit this website https://castlesandcoasts.co.uk/ or Facebook https://www.facebook.com/CastlesCoastsHA/ for regular updates	
Home Group	Non-emergency repairs are suspended only emergency repairs will continue. Emergencies are problems that present immediate risks to your safety, security or health, for example loss of heating in winter or flooding. To report an emergency repair call the contact centre for more information.  Housing Managers are contacting customers directly to discuss individual needs alternatively call the contact centre for guidance and support including rent payments  Visit this website  https://www.homegroup.org.uk/Media/News/Home-Group-news/Update-Coronavirus or Facebook https://www.facebook.com/CastlesCoastsHA/	Contact centre 0345 141 4663
Impact Housing	for regular updates  All Impact buildings are closed to the public until further notice. This includes access to our offices, furniture stores and The Oval centre.	Repairs and enquiries 0344 873 6290 enquiry@impacthousing.org.uk

	Emergency Repairs and safety compliance provision are available.  Rent payments: unable to take rent payments on site as all sites are closed to the public. A policy of no evictions for arrears due to Covid-19 but contact with Impact is essential first. Resources have been introduced including support for tenants who may need to claim benefits, help with all the most up to date DWP information, check entitlement to benefits, budgeting and basic debt advice and make referrals to foodbanks.  Rent payments: Telephone Guidance and support available Impact properties will not be advertised or let until current restrictions are lifted. To register for housing this is still possible by contacting Repairs and enquiries.  Visit this website https://www.impacthousing.org.uk/ or Facebook https://www.facebook.com/impacthousing/ for regular updates	Rent payments: 0344 8736 290 moneymatters@impacthousing.org. uk
estfield ousing	Staff will work remotely and are contactable via enquiries.  Repairs: only booking repairs for emergency health and safety related works. This includes gas servicing.  Emergency or health and safety repairs can be reported on:  Rent: no cash payments although rent can be paid by credit or debit card over the phone or by direct debit. By bank transfer through your online banking facility (Account No. 07812736, Sort Code: 55-81-37)	Enquiries: 01900 602906 enquiries@westfieldha.org.uk  Emergency Repairs: office hours 01900 602906 out of hours on 0151 343 2762 or via email at repairs@westfieldha.org.uk  Rent Payments: 01900 602906 enquiries@westfieldha.org.uk

Cumbria Choice Based Lettings	If you feel you are unable to make your usual rent payments or if you require additional advice and support please contact enquiries.  Lettings: vacant properties will continue to be let by carrying out our pre-tenancy interviews and reference checks over the phone. Viewings will be carried following an appropriate risk assessment and tenancy agreements signed and returned electronically.  Contact: If ill and/or are self-isolating contact the office using the enquiries contact details  Updates available on website https://westfieldha.org.uk/ And on Facebook https://www.facebook.com/Westfield-Housing-Association-New-1416103612045105/  Significant changes to services from some Choice Based Lettings partners. Some partners have found it necessary to suspend lettings, including a suspension on placing any new adverts.  You can still register for re-housing by completing the form on-line but there may be a delay in processing applications. Contact the housing association administering your application for further details.  https://www.cumbriachoice.org.uk/Data/ASPPages/1/30.aspx/	
Homeless and Prevention Team – Allerdale Borough Council	aspx  If you are homeless now, or in danger of losing your accommodation, contact the Housing Options team at Allerdale Borough Council  https://www.allerdale.gov.uk/en/	Office hours: 01900 702 660  Out of office hours: 0303 123 1702

			homelessness@allerdale.gov.uk
National	Shelter	Contact expert housing advisers either online, or by calling our free national emergency helpline. Information is available on the website including housing advice both urgent and non-urgent issues. Support available: Homelessness, Renting, Tenancy, Mortgage, Eviction, Repairs, Benefits, Council housing Website: https://england.shelter.org.uk/	0808 800 4444 8am - 8pm on weekdays 9am - 5pm on weekends Online chat: https://england.shelter.org.uk/get_help/webchat
Money A	Advice		
Allerdale	CAB Allerdale	Citizen's Advice Allerdale have moved from a face to face service to a telephone advice service. For anyone needing advice please call <b>01900 604735</b> and leave your name and a contact number and someone will call you back. Advice can also be found on the website <a href="https://www.citizensadvice.org.uk/">https://www.citizensadvice.org.uk/</a>	Phone: 01900 604735
Cumbria	Cumbria Law Centre	Cumbria Law Centre is a community organisation offering free legal advice and representation to people who live or work in Cumbria. Please ring 01228 515129 during office hours or email reception@cumbria-law.org.uk for advice. Please see the website https://www.cumbrialawcentre.org.uk/ Or Facebook https://www.facebook.com/LawCentres/for further information	Phone: 01228 515129 Email: reception@cumbria-law.org.uk
National	Money Advice Service	Free and impartial money advice including information on controlling debt, mortgages, benefits. Telephone <b>0800 138 1677</b> Mon-Fri 8.00am-6.00pm. See the website https://www.moneyadviceservice.org.uk/en Or Facebook	Phone: 0800 138 1677

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		https://www.facebook.com/MoneyAdviceService/	
		for more information.	
		Webchat is also available via the website.	
	Step Change	Free, confidential and expert debt advice online or over the	Phone: 0800 138 1111
		phone – <b>0800 138 1111</b> Mon-Fri 9.00am-5.00pm. See website	
		https://www.stepchange.org/	
		or Facebook	
		https://www.facebook.com/stepchangedebtcharity/	
		for more information.	
		Webchat is also available via the website.	
	Turn2Us	Turn2Us is a national charity providing help to people in	
		financial need gain access to welfare benefits, charitable	
		grants and other financial help. Please see the website	
		https://www.turn2us.org.uk/	
		or Facebook	
		https://www.facebook.com/turn2us/	
		for further information.	
	National	National Debtline is an independent charity providing free	Phone: 0808 808 4000
	Debtline	debt advice by phone and online to people across the UK.	1 110110. 0000 000 4000
	Debtille	Contact via telephone <b>0808 808 4000</b> 9am - 8pm Monday to	
		Friday, via Webchat 9am - 8pm Monday to Friday. Please	
		see the website	
		https://www.nationaldebtline.org/	
		or Facebook https://www.facebook.com/nationaldebtline/	
		for further information.	
West Cumbria	Affinity Credit	A credit union is a financial co-operative owned and run by	Phone: 01946 817508 or 01900 65723
	Union	its members offering a secure, ethical saving facility and fair,	Email: info@affinitycu.co.uk
		affordable loans. All branches are currently closed but	
		contact can be made via email at info@affinitycu.co.uk	
		via telephone on <b>01946 817508</b> or <b>01900 65723</b> or direct	
		messaging Affinity social media platform	
		Please see the website https://www.affinitycu.co.uk/	
		Or Facebook	
		https://www.facebook.com/affinitycumbria/	
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